Terms & Conditions

Participation in this promotion is deemed acceptance of these Terms and Conditions.

The Promoter is ASUS Australia Pty Ltd ABN 81 148 073 858 ('ASUS') reserves the right to alter the incentive, product offerings and specifications at any time, without notice.

Offer is only open to residents of Australia. Employees and the immediate families of the promoter and its agencies (including but not limited to ASUS resellers) associated with this promotion are ineligible.

To be eligible for a bonus ROG backpack BP1502G, consumers must purchase selected ASUS monitors from JB Hifi online or retailer stores within Australia.

Eligible models:

- CG32UQ
- VG278QR, VG32VQ
- XG248Q, XG32VQR, XG35VQ, XG49VQ

The duration of this promotion is between 15th January 2020 and close of business on 31st March 2020 ("Promotional Period"). Participating products must be ordered and paid within the offer promotional period.

Upon registering on the ASUS online form, the bonus backpack will be sent to the registered shipping address within 8 weeks after the promotion is completed.

Claims cannot be made on back orders. This offer is not valid for rental or leasing agreements. Redemption is not transferable, assignable or exchangeable for other goods or services.

In order to make a valid redemption, participants must follow the below steps and upload their claim using the online portal for redemption; the redemption must contain mandatory proofs of ownership and a mandatory proof of purchase. No other claim mechanism is valid:

Steps:

- Fill out your details by using the online form.
- Take a photo of the serial number that is printed ON THE PRODUCT AND PACKAGING itself as mandatory proof of ownership and upload online.
- Scan or take a photo of the original invoice as mandatory proof of purchase and upload online.

The invoice must contain legible and legit details of the store including: store name, ABN, address, phone number and product code or name.

PHOTOS MUST BE OF SERIAL NUMBERS PRINTED ON THE BACK OF THE ACTUAL PRODUCT AND ON THE BOX PACKAGING.

- All claims must be received on or prior to: 10th April 2020 to qualify. No extensions will be given under any circumstances.
- Incomplete, indecipherable, or illegible claims will be deemed invalid.
- It is the responsibility of the claimant to provide the correct email address and shipping address in order to receive the bonus backpack.
- Unlimited claims per person, provided that only one claim per product (serial number) per invoice is made. Any unclaimed bonus items will remain the property of ASUS Australia.
- Entries will be deemed void if forged, manipulated or tampered with in any way. The
 purchase date is determined by the date of the store tax invoice submitted by the customer
 with the claim.
- The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process.
- All claims are subject to verification by ASUS. ASUS reserves the right to reject any claim which does not comply with these terms and conditions.
- If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
- The Promoter accepts no responsibility for late, lost or misdirected entries or other communications. The Promoter's decision is final and binding no correspondence will be entered into.
- Claimants must retain a copy of their tax invoice for all claims as proof of purchase. Failure to
 provide the proof of purchase for all claims when requested may, in the absolute discretion
 of the Promoter, result in invalidation of ALL of a claimant's claims and forfeiture of any right
 to the incentive. The tax invoice must clearly specify the store of purchase, tax invoice
 number and purchase date.
- The Promoter assumes no responsibility for any failure to receive a claim or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches.
- The Promoter accepts no responsibility for any tax implications that may arise from this promotion. Independent financial advice should be sought by the claimant.
- The Promoter collects personal information in order to conduct the Promotion. If the
 claimant checks the appropriate box on the online claim form, the Promoter may, for an
 indefinite period unless otherwise advised, use the information for promotional, marketing
 and publicity purposes including sending electronic messages or telephoning the entrant.
 Claimants should direct any requests to update or correct information to the Promoter. All
 claims become the property of the Promoter.
- On submission and by providing ASUS with your email and/other contact information, claimant agree to receive all email newsletters, email promotions and direct mail promotions produced by ASUS and its affiliates.
- All images are used for illustration purposes only.
- ASUS makes every effort to ensure the accuracy of all information but takes no responsibility for any editorial, photographic or typographic errors.
- Participants can address their enquiries to the Promoter via: oppromotion@asus.com, no other mechanism of communication is allowed.